

PATIENT RIGHTS AND RESPONSIBILITIES

It is our purpose to insure the fair treatment of our patients while maintaining the highest standards for quality care. As a patient of Slocum-Dickson Medical Group, you have certain rights and responsibilities.

Patient Rights

The right to the most appropriate medical treatment available in the least restrictive setting regardless of sex, race, religion, color, national origin, or source of payment.

The right to be told in advance of all estimated charges, cost, and reimbursement as well as an itemized and detailed bill for Slocum-Dickson Medical Group services.

The right to be treated with dignity and respect.

The right to security and personal privacy and confidentiality of information.

The right to meet the staff responsible for your care.

The right to receive information from your doctor about your diagnosis, treatment, medication lists, and possible outcomes in understandable terms.

The right to receive from your doctor information necessary to give informed consent prior to the start of any procedure and/or treatment.

The right to make advanced health care decisions or appoint someone to make these decisions on your behalf if you are incapable of understanding a treatment or procedure or unable to communicate your wishes.

The right to participate in decisions involving your healthcare; to be involved in an individualized treatment plan; to request the opinion of another doctor at your own expense; to receive a list of medication prescribed; to refuse to take part in research; to refuse any medical treatment; to be informed of Slocum-Dickson Medical Group's rules and regulations concerning treatment and your conduct as a patient; to review the information contained in your medical record if advisable by your doctor; to participate in the patient grievance procedure.

The right to be informed of the need for continued care after you leave Slocum-Dickson Medical Group and an explanation if transferred to another facility.

The right to be free from mistreatment, abuse, neglect and exploitation and to access protective services, if needed.

The right to change providers if other providers are available.

Patient Responsibilities

Doctors and staff care for the sick and injured. They recognize that to be effective, the effort must be a partnership, with the patient and health care teams working together for the common goal. As a patient you will be expected, within the limits of your abilities, to assume a share of the responsibility for your healthcare.

You have the responsibility to bring information about past illnesses, hospitalization, medications and other matters relating to your health to the best of your ability.

You have the responsibility to cooperate with all Slocum-Dickson Medical Group personnel caring for you and to ask questions if you do not understand any directions given you.

You have the responsibility to be prompt in your payment of Slocum-Dickson Medical Group bills, to provide information necessary for insurance processing and to be prompt about asking questions.

You have the responsibility to be respectful of others, of other people's property and that of Slocum-Dickson Medical Group, P.L.L.C.

You have the responsibility to help your doctors, nurses, and allied medical personnel in their efforts to return you to health by following their instructions. After you leave Slocum-Dickson Medical Group, you have the responsibility to maintain the treatment recommended by your doctor and to notify him/her of any changes.

You have the responsibility of informing Slocum-Dickson Medical Group Administration as soon as possible, if you believe any of your rights have been violated. You can do this by calling the Administration offices at 315.798.1700.